

Jio MAMI MUMBAI FILM FESTIVAL 2023

Jio MAMI Code of Conduct

At Jio MAMI, we are committed to creating a safe space for all our stakeholders, including our employees, audiences, guests, partners, media, vendors, and all those who are connected with us through ancillary work. For us, safety means creating environments and experiences that are entirely free from any form of bias, harassment, discrimination, or bullying, irrespective of one's gender, sexual orientation, gender identity, gender expression, race, ethnicity, nationality, religion, caste, class, age, or ability.

We strongly believe that everyone has the right to respect. Jio MAMI employees and volunteers are committed to ensuring the best possible experience for all of our attendees. If the safety of our guests is in question, we will take immediate steps to ensure the matter is addressed. We also expect guests to cooperate and follow the rules and regulations that are defined to enhance their festival experience. At all points in time, we recommend that our guests follow instructions related to the following:

- 1) Do not create any kind of noise or issues that may hamper other people's film-watching experience.
- 2) Do not push around people in the line, and always maintain a safe distance.
- 3) Do not disrupt the experience of film watching by being on your mobile phone inside the film theatre.
- 4) Please do not indulge in any illegal activities related to piracy.
- 5) Please follow the guidance and instructions provided by the volunteers at the festival.
- 6) Wear the festival badge at all points in time.
- 7) Always book your seat in advance before arriving at the screening.
- 8) Please do not litter any of the festival spaces.
- 9) Report any unethical conduct at <insert the email ID>.
- 10) Enjoy the films and all the other experiences curated at the festival for you.



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Jio MAMI Mumbai Festival is designed keeping all our stakeholders in mind, and we work with a singular purpose to make sure each of our stakeholders has a great experience with and at the festival. However, we would like to underline that we have a zero-tolerance policy for harassment, threats, or violence of any kind. Failure to adhere to the Jio MAMI protocols is considered a violation of this Code of Conduct. We retain the right to revoke tickets, passes, credentials, or access to the film festival, associated events, and venues without prior notice or refunds for individuals who do not comply with these guidelines. Jio MAMI encourages all attendees to actively contribute to a welcoming and inclusive environment. See you at the festival!

Note: All the above information is subject to change without notice.